



## House rules

**We would like to welcome you to driving school Eddy Vonk. To avoid misunderstandings and to build a nice collaboration, we want to inform you of our rules so that we both know where we stand**

- During the first driving lesson, please read the health statement on the CBR site and check whether any health problems apply and report and discuss these with your driving instructor so that we both know how to deal with them. If health problems occur, we can put everything into operation on time, so that the candidate does not have such long waiting times.
- We absolutely do not accept alcohol and drugs behind the wheel. Also keep in mind that 1 glass of alcohol needs about 1 to 1.5 hours to get out of the blood, so take into account, if necessary, a night out a day before the driving lesson. This is for the safety of yourself, the driving instructor and any student in the back of the car.
- Cancellation have to been done 24 hours before the driving lesson, otherwise it will be charged.
- A lesson canceled too late will not be charged to the student, if there is an urgent reason. For example: The death of a close family member or emergency admission of the student to hospital. There is no urgent reason, for example: a holiday or hospitalization where it is known in advance that this will take place, but that this has not been indicated in advance. The student provides all necessary information about his / her medical and / or psychological condition. This, for example, in relation to medication, alcohol and drug use. If the student withholds something from what is stated in, Driving School Eddy Vonk has the right to terminate the lessons mentioned in the lesson agreement immediately, without any refund of tuition fees. In the event of damage as a result of the aforementioned situations, the driving school has the right to recover this from the student.
- We would like to see that you always have your appointment card with you, so we have an overview together of which appointment we have made and there are no misunderstandings.
- If the student has entered into a lesson package with a lesson agreement and at the end of the package it appears that he / she is not yet ready for the practical exam, then the student cannot yet use the exam. The student must first take extra lessons until he / she is ready for the exam, according to the judgment of the instructor.
- Bij de keuze van een lespakket geven wij geen geld retour. Wij geven ook de keuze het pakket in 3 termijnen te betalen wil u voor een termijn stoppen maken wij de lessen af tot het bedrag wat u al heeft betaald. Bij keuze voor alles in 1 keer te betalen kunnen wij geen geld retour geven ivm administratieve kosten.
- If the student deliberately misbehaves in the car in such a way that despite various warnings, a fine is given for speeding, the student may be held liable and asked for compensation.
- To take the lessons, the student must be at least 16.5 years old. The student must also always have a valid ID card or other form of identification with him during the lessons and hand over a copy of this to the instructor.
- The student receives theoretical and / or practical lessons from a driving instructor who meets the requirements of the Motor Vehicle Driving Instruction Act (WRM). The instructor must be in possession of a valid instructor certificate.
- We are also trained for autism, ADHD and performance anxiety.
- The instructor regularly evaluates the student's progress in relation to the exam requirements.
- The student takes the exam with the car in which driving lessons are given. In case of force majeure, it may happen that the student takes the exam in a replacement lesson car.
- The lesson car meets all requirements set by the CBR. In case of calamities, for which the driving school is liable to the student, the driving school has taken out good company insurance. lesauto proposes.
- If the lessons cannot continue due to illness of the instructor or due to weather and / or traffic conditions, the student will be informed in good time. If possible, a new appointment will be made immediately or a replacement instructor will be used. In such a case, the student cannot claim any refund and / or compensation.
- The student makes sure to be ready for the driving lesson on time and at the agreed place. If the student is late, the instructor will always wait 15 minutes. If the student has not arrived by then, Driving School Eddy Vonk has the right to charge the full lesson price.
- The student must follow the instructions of the instructor at all times.

**Together we will ensure that you experience a fun and educational time at our driving school.**

**Greetings Monique and Tamara**